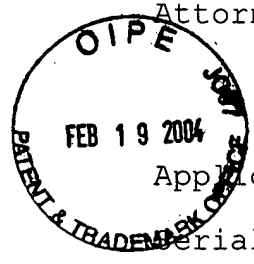


2152 #6 SP
2-27-04



Attorney Docket No. 01701/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): T. UENO
Serial No.: 10/002,744
Filed: Nov. 2, 2001
For: TECHNICAL SUPPORT SYSTEM
Art Unit: 2152
Examiner:

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In the event that this Paper is late filed,
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S I R :

Submitted herewith are copies of the documents identified
on the attached form PTO/SB/08A. The documents were cited in
related applications Serial Nos. 10/002,772 and 10/002,771.

It is respectfully requested that the Examiner return an
initialed copy of the attached form PTO/SB/08A to confirm that
the documents listed therein have been considered and made of
record.

Respectfully submitted,

Leonard Holtz, Esq.
Reg. No. 22,974

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		Filing Date		Nov. 2, 2001	
		First Named Inventor		T. UENO	
		Group Art Unit		2152	
		Examiner Name			
Sheet	1	of	1	Attorney Docket Number	01701/LH

U.S. PATENT DOCUMENTS

Exam. Inits ¹	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion
		5,365,310	A	Jenkins et al	11-15-1994	
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Exam. Inits ¹	Cite No ¹	Offc	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
		EP	0 843 229	A2	Canon Information Systems, Inc.	05-20-1998		
		DE	100 29 455	A1	Mitsubishi International GmbH	07-19-2001		
		EP	1 182 857	A2	Hitachi, Ltd.	02-27-2002		
		EP	0 822 473	A2	Canon Kabushiki Kaisha	02-04-1998		

Examiner
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* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Place a check here if English translation is attached.

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